Service delivery
How confident are you that your council will be able to deliver its corporate aims in the coming year in these areas?

- Six months ago
- Three months ago
- Now

Which government policy areas are you most or least optimistic about?

- Pensions reform
- NHS reform
- Police commissioners
- Social care reform
- Localisation of council tax benefits
- Academy and free schools
- Opening public services to others
- Directly elected mayors
- Neighbourhood planning

The quarterly survey took place between 7-20 October, with answers from 239 chief executives, directors and senior managers. Respondents were asked to rate their answers on a five-point scale from "very unconfident" to "very confident". Net confidence scores were calculated by deducting negative scores from the positive scores. More on LGCplus/Documents.
How supportive of local government is the coalition (%)?

Net confidence that Eric Pickles and his ministers...
Net confidence that...

Before the election 100 days Six months Nine months One year 15 months 18 months


-100 -80 -60 -40 -20 0 20 40 60 80 100

Regulation and inspection will be more proportionate
Councils will have more control over budgets*
Barriers to joint working are being reduced
Local agencies will be able to work collaboratively
Councils will have more control over locally delivered public services
Councils will have more power devolved to them
Local government is being listened to
A double-dip recession will be avoided

* Question added in November 2010

Your council will deliver savings
Your council's political leadership can tackle difficult decisions about service priorities
Your council will be able to make a difference in boosting local economic growth*
Your council can attract and retain the skills and talent needed to work through recession
Your residents are prepared for and understand the impact of impending cuts*
The UK economy will be stronger in a year

* Question added in November 2010
Dominant themes for next 12 months

- Making spending cuts: 95%
- Joint working: 44%
- Reducing workforce: 69%
- Alternative service delivery: 46%
- Shared services: 34%
- Big Society: 12%
- Reputational issues: 15%
- Public health: 18%
- Community budgets: 10%
- Central/local relations: 15%
- Academies: 20%
- LEPs: 18%
- Housing: 16%
- GP commissioning: 16%
- Community budgets: 10%
- Waste: 5%
- Senior pay: 6%
- Green agenda: 3%
- School building: 4%
- Transport: 1%
- Adult social care: 23%
- Academies: 20%
- Shared chief execs: 5%
- Old executive team: 14%
- Central/local relations: 15%
- Housing: 16%
- GP commissioning: 16%
- Community budgets: 10%
- Waste: 5%
- Senior pay: 6%
- Green agenda: 3%
- School building: 4%
- Transport: 1%

10/11/11